

Duration of the Course

50 weeks including holidays
(120 credits)



Course Advantage

- ◆ NZQA approved programme
- ◆ Internationally recognized qualification
- ◆ Prosperous career future in IT Industry
- ◆ Pathway to study higher level programs
- ◆ Industry certifications



Intakes: After every 10 Weeks

Contact Us

For Admissions and Fees

Email: enrol@ica.ac.nz, katie.gao@ica.ac.nz

Phone: +64 (0)9 309 9558

Technical Enquiries

Email: hod.it@ica.ac.nz

Phone: +64 (0)9 309 9558 – ext. 107

Website: <http://ica.ac.nz>

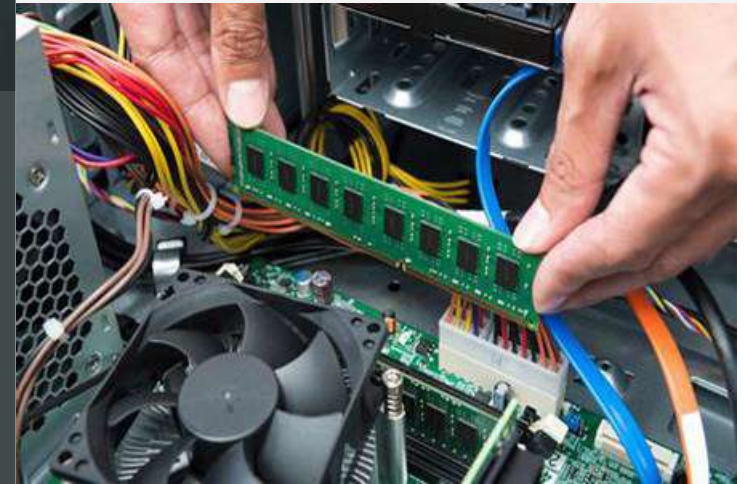
*Visit our campus any time between 9AM—5:30PM
(Monday to Saturday)*

Address

Level 5, 131 Queen Street, Auckland CBD,
New Zealand



INTERNATIONAL
COLLEGE of AUCKLAND



NZ Diploma in Information Technology Technical Support (Level 5)



Aim

This programme will prepare learners with the necessary knowledge and skills for a career in the Information Technology (IT) technical support. The learners will acquire broad vocational knowledge and practical skills, with an in-depth understanding of core and technical IT concepts.

Contents

This programme consist of eight (8) papers:

- ◆ Computer Hardware & Operating Systems
- ◆ Data Communication & Computer Networks
- ◆ Systems Administration
- ◆ Database Design & Administration
- ◆ Web Design Fundamentals
- ◆ Programming Principles
- ◆ IT Security & Professional Practice
- ◆ IT Project

Career Opportunities

Graduates are prepared for employment at an entry level in:

- IT Technical Support
- IT Help Desk Support
- IT Services Support
- IT Technician
- Network support

Entry requirements:

- ◆ Students must be 16 years and over.
- ◆ 48 credits at NCEA Level 2 including 12 credits in English or Maori; OR
- ◆ The New Zealand Certificate in Information Technology Essentials (Level 4); OR
- ◆ A relevant qualification at NZQF Level 3 or above; OR Equivalent.

English Language:

- ◆ The New Zealand Certificate in English Language Level 4; OR
- ◆ An IELTS score of 5.5 with no band score lower than 5 or equivalent.

Educational Pathway



This programme can lead to further study pathway;

- ◆ NZ Diploma in Systems Administration - 1 Year (Level 6)
- ◆ Diploma in Electrical Engineering - Telecommunications & Networks - 2 Years (Level 7)
- ◆ ICT Industry specific training and certification

